



YD THE YELLOW DOOR
LA PORTE JAUNE

VOLUNTEER WITH THE YELLOW DOOR IT SUPPORT

The Yellow Door is a non-profit organization running intergenerational programs for the community.

With a small staff of 4 employees, the YD does not have an IT department. While we have been fortunate to have interns and volunteers assisting us out over the past year with data base management and general troubleshooting, the role of part-time IT Support Volunteer is currently vacant.

Basic skills for this role include:

- ✓ Ability to preform computer maintenance (updates, backups, diagnostics)
- ✓ Basic understanding of networking
- ✓ Knowledge of Microsoft Office 365 and permissions

Additional skills that are desired but not required:

- ✓ A+ certification
- ✓ Coding skills (Powershell)
- ✓ Familiarity with database(s) -SQL, access, statistics
- ✓ Knowledge or understanding of common security exploits
- ✓ Building/updating documentation

If interested, or if you have any questions, please contact
Melissa, YD Volunteer Coordinator, at gen.out@yellowdoor.org.

For more information about the YD please visit our website
WWW.YELLOWDOOR.ORG